

Wagner Family Dentistry
12625 NE 173rd Pl
Woodinville, WA 98072
(425) 483-4602
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Financial Policy

Thank you for choosing Wagner Family Dentistry as your dental care provider. We are happy to have you as a patient and look forward to offering you and your family the best dental care. We know that providing complete comprehensive dental services includes discussing all treatment and financial information.

Please read below for our financial statement. It is our hope this policy will facilitate open communication, allowing you to always make the best choices related to your care.

INSURANCE:

Insurance benefits are determined by your employer, not your dentist. Your insurance policy is a contract between you and your insurance company. Your insurance coverage and benefits are your responsibility. Insurance is not a guarantee of payment; it often does not cover all the costs involved in treatment. As a courtesy, we will be happy to file your claim for you if you present your dental insurance and employer information. You will be expected to pay for services rendered if this office is unable to verify your insurance information before treatment. If you have any questions regarding your treatment estimate, it is your responsibility to have these answered *prior* to treatment.

PAYMENTS:

Regardless of insurance status, you are responsible for the balance due on your account. You are responsible for any professional services rendered. This includes, but not limited to, dental fees, surgical procedures, tests, office procedures, medication, etc.

Full payment is due at the time of service. If insurance benefits apply, estimated patient co-payments and deductibles are due at the time of service, unless other arrangements are made.

Unpaid balance over 90 days is subject to a monthly interest of 1.0% (APR 12%). If payment is delinquent, the patient will be responsible for the payment of collection, attorney fees, and court costs associated with the recovery of payment on the account.

MISSED APPOINTMENTS:

Scheduling an appointment reserves a specific time for you with our staff. Therefore, appointments must be canceled and/or rescheduled at least 48 business hours before the

scheduled time. If we don't receive 48-hour business notice, it will be considered a missed appointment. For any missed appointment, there's a medical industry, standard charge of \$100 per hour of scheduled appointment (\$100 for dental cleanings, \$300 for crown appointments). Not showing up for an appointment will result in a Missed Appointment fee. If you are running late to an appointment, please notify the front desk and if you are no later than 15 minutes, your appointment time will be held for you. After 15 minutes, you will be charged a Missed Appointment fee.

If you need to reach our office after business hours, you may call us at anytime and leave a message at (425) 483 - 4602.

I have read, understand, and agree to the terms and conditions of this Financial Agreement.